**Sharing, Visibility and Licensing Quiz**

**Question 1**: What is true regarding user visibility in an Experience Cloud Site?

1. Site users can only see other external users under the same account
2. Deselecting the 'Site user visibility' checkbox makes external users only visible to themselves
3. The 'Site User Visibility' setting allows site users to see all other external users

**Question 2**: Mytutorialrack has many accounts with only one Experience Cloud site member. How can the company avoid having one role per account in order to improve performance?

1. Roles can be set up manually and applied to the accounts with one site member.
2. One role per account is set up automatically and can not be avoided.
3. 'Account Role optimization' can be enabled in Sharing Settings.
4. 'Manual Roles' can be enabled in Sharing Settings.

**Question 3**: Mytutorialrack needs to ensure that external users of the customer service site are not able to see each other. What can an administrator do to meet this requirement?

1. Remove access to the user object in the external users profile
2. Change the organization -Wide default setting for the user object to 'Public Read Only'
3. Deselect the 'Site User Visibility' checkbox on the sharing settings page.
4. Disable user sharing in 'Administration' settings of workspaces.

**Question 4**: Mytutorialrack has a customer service site. Support agents of the company frequently create cases on behalf of customers with the customer community license. What can a Salesforce Consultant do to make those cases accessible to the customers in the site?

1. Create a share group for the customers profile to grant access to cases.
2. Create a sharing set for the customers profile to grant access to cases

**Question 5**: Mytutorialrack is looking for a way to efficiently produce a complete forecast across all distribution partners. What solution can Experience Cloud provide for this requirement?

1. Limited access to Salesforce can be granted to the partners via a partner site
2. Salesforce site could be developed to allow partners to update opportunity details when needed
3. A partner site could enable partners to register and update deals which would feed into a consolidated forecast

**Question 6**: Cosmic Solutions plans to utilize a partner site for their resellers aboard. What is true regarding the data that a partner user will have visibility to in an Experience Cloud Site?

1. Partner site users will only have access to their own partner account record and related records.
2. Partner site users will only have visibility to data determined by the partner role
3. Partner site users will have visibility to records determined by permission sets assigned to each user

**Solution**:

1. **Answer C**. The 'Site User Visibility' checkbox allows site users to see all other external users and not only those under the same account. Deselecting the checkbox makes the external user visible only to themselves and their superiors in the role hierarchy under the same account.
2. **Answer: C**. Account Role Optimization (ARO) can be enabled in Sharing settings by selecting 'Minimize the number of roles created, which improves performance by cutting down processing loads. This allows one role to be used for multiple accounts instead of one per account. Having many roles in an Experience Cloud site can decrease performance. Therefore, Account Role Optimization can help to increase performance.
3. **Answer: C**. The 'Site User Visibility' checkbox can be deselected on the Sharing settings page to ensure that external users are not able to see each other.
4. **Answer: B**. Sharing sets allow Customer Community license users to access records associated with their accounts or contacts based on their user profiles. In this case, a sharing set can be created to grant access to all cases associated with the customers contacts. It can be created from the 'Digital Experiences | settings' page in setup.
5. **Answer: C**. A partner site can allow partners to access opportunities so that they can register and update deals themselves.
6. **Answer: D**. Data visibility for partner site users is determined by the object-level permissions of the profile assigned, as well as any sharing rules and partner role assigned.